



## HOW TO REACH A DOCTOR WHEN THE OFFICE IS CLOSED

Axminster Medical Group has physicians available 24 hours a day. If you have an urgent problem or question and you wish to speak to a physician, the answering service will reach a physician for you. *In life threatening situations - call 911.*

For the best service, please remember the following:

- Listen carefully to the recorded message.
- Please allow the doctor up to 30 minutes to return your phone call.
- Please keep your phone line free to allow the doctor to call you.
- Call the doctor before going to the urgent care center or emergency room if possible. The on call doctor may be able to provide useful advice or assist in providing prompt attention for your problem. Otherwise, you may wait several hours before treatment begins or is completed in an emergency room.
- The doctor may be able to help with emergency transportation to your hospital.
- Chronic problems (problems you have had for a long time) are best treated by your primary care physician who can get previous test results and who can provide follow up care.
- Emergency rooms do not have access to your complete medical records and do not provide follow up care.
- Your health plans may require significant co-payments for emergency room visits (usually \$25 - \$50). If you have an urgent problem, the on call physician may be able to direct you to an urgent care facility where you are only responsible for an office co-payment.

**24-HOUR PHONE NUMBER**  
**(323) 293-7171**

**APPOINTMENTS**  
**(323) 290-5440**  
**(7 A.M. – 7 P.M., Monday – Friday)**

**SATURDAY URGENT CARE – SLAUSON OFFICE**  
**Adults 9:00 A.M. – 3:00 P.M.**  
**Pediatrics 9: 00 A.M. – 12:00 P.M.**